#### **Lien Busby**

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Lien helps lead a dedicated and well-credentialed team providing sophisticated wealth management solutions and

# individualized investment advice. Her responsibilities include:

- Supervising completion of all of the firm's compliance deliverables and regulatory filing obligations
- Enforcing regulatory and company policies across a team of approximately ten people, to include week-by-week customer service standards during the first eight weeks after each new client signs on to work with the firm
- Executing quarterly fee collection flawlessly for hundreds of client accounts totaling approximately \$400 million
- Supervising accounting functions to include payment of all vendors and approval of certain expenses
- Researching and implementing all employee benefits to include medical/life insurance and retirement savings
- Providing direction on company insurance needs and employee certification requirements
- Creating training programs and helping to execute those programs so that, across the company, the various functions of a wealth management firm are done accurately and in concert
- Supervises and occasionally provides back office experience for financial advisors and their clients
- Led the Manske Internship for Professional Accomplishment and Leadership, an ivy-league professional development seminar that provides participants ten weeks of challenge and personal advancement

### Her professional accomplishments include:

- Attained the Investment Adviser Certified Compliance Professional® (IACCP®) designation from National Regulatory Services in a single sitting for the test
- Successfully led a major company relocation from an office park in the Greenway Plaza to a boutique building in the Central Business District
- Improved the company's fee collection efforts and, in the process, created a Standard Operating Procedure that can be used to train others

# The firm's accomplishments under her leadership include:

- Named "Best Places to Work" by Houstonia Magazine
- Named Five Star Wealth manager by Texas Monthly Magazine every year she's been in this role
- Named one of the top wealth management firms by the Houston Business Journal
- Named "Most Client Focused Wealth Manager Texas" by Wealth & Finance International Magazine
- Featured in many publications such as The Wall Street Journal, U.S. News & World Report, and Reader's Digest
- Invited to speak at many organizations such as The University of Houston, Keller Williams, and Boeing

### January 2013 - Present: Business Manager & Senior Client Associate, Manske Wealth Management

### January 2012 - April 2013: Accounting Assistant, University of Houston Office of Scholarship and Financial Aid

#### **Organizations**

- One Time Visit Coordinator, Faithful Paws Pet Therapy
- Volunteer, Guide Dogs for the Blind Houston Puppy Raisers
- Mentor, Big Brothers Big Sisters of America

## **Personal & Odd Facts**

- Raises honey bees in her backyard and often gives "honey in the comb" to others
- Volunteers with her therapy dog, Andale the yellow Labrador, at hospitals, nursing homes, and schools
- Helps socialize and teaches basic obedience to puppies in training with Guide Dogs for the Blind
- Is an avid lover of international cuisine, coffee, musicals, and traveling
- Taught English in Barranquilla, Colombia
- Traveled to Peru to conduct market research of solar powered lantern distribution

#### **Education: University of Houston**

B.B.A. Finance and Marketing, Magna Cum Laude

### Favorite Ouote

"The greatest leader is not necessarily the one who does the greatest things. He is the one that gets the people to do the greatest things." – Ronald Reagan